

Leaflet nhenhe nurse, doctor ante expert mape-le mpwareke kaltye mape age care-enge. Journey unteme nhenhe aneme tyerrty-ke age care mwerre anetyenhenge. Leaflet alphenhe-ke question alayaketyeke arntarnteretyenhenge mwerre-enge. Nhenhenge downloaded anetyenhenge: www.10questions.org.au

Unte mwerre leaflet nhenhe mwerre awetyeke:

- Nhenhe itne areme age care apmere mwerre-ke unteme.
- Aterreme apmere age care mwerre-ke apeke.
- Age care alphenhe nhenhe arlke areme same akwenhe anememe.

Important anthurre kwenhe atnenhetyeke registered nurse warrkene tyerrty mape mwerre arntarnteretyeke apeke. Unte alaketyeke questions nthakenhe itne ngenhe arntarnte aretyenhe unto yanhele apeke aneme.

Warrkene mape itne uniform rante-rante-ke alpmeme. Tyerrty nurse arteke areme itne nurse anetyekenhe. Nhenhe alpenhe aneme.

Registered Nurse (RN) itne training three-year Bachelor of Nursing course ampwaretye. Itne akaltye anetyenhenge nursing procedures-ke, itne pain medication ante hospital admissions-ke kaltye anetyeke.

Enrolled Nurse (EN) warrkene direction RN mape-enge. Both Nurse registered by regulatory body. Registration mwerre atnetyeke professional standards mpwareme mwerre atnetyeke public nhenhe.

Assistants in Nursing (AIN)/Care Workers/ Care Service Employees (CSE) itne warrke-irreme supervision ante direction nurse mape-entyele apmere age care-enge community mape-enge. Itne levels training ante role-eke kaltye anetyeke.



UNTE ARRATYE ALAYAKETYEKE

Unte apmere mwerre-enge aretyeke unto apeke laykeke apeke alphenheke aretyeke.

Unte ahentye information awethe awetyekeage age care services nhenhe akerte o age care ampere ngkwenge artwele unto contact-emeleyteke:

My Aged Care
1800 200 422 myagedcare.gov.au

Ngenhe copy anthetyeke Charter of Aged Care Rights-akerte - unto arratye alaketyeke question unto apeke ahentye aneme information awetheke. www.agedcarequality.gov.au/consumers/consumer-rights

Leaflet nhenhe mape-le mpwareke.



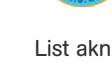
Seniors Rights Service



COTA
COTA NEW SOUTH WALES



HEALTH
CONSUMERS
NSW



List akngerre nhenhe supporting oranisations aretyeke nhenhe araye www.10questions.org.au

Unte apeke ahentye aneme apmere age care facility contact-ke:

1800 951 822

www.agedcarequality.gov.au



10 Questions

TYERRTY ANTE TORRES STRAIGHT ISLANDER MAPE LAYAKETYEKE APMERE AGE CARE-KE (Arrernte)



Anwerne unteme thank-emeleme leaflet nhenhe itne ampwareke Mingaletta Aboriginal ante Torres Strait Islander Corporation - Umina Beach Elders Group, Fairfield Liverpool Elders ante Aboriginal Community Blacktown/Nepean-enge leaflet help-eme.

www.10questions.org.au

*Unte apeke apmere-ke areme anetyeke nhenhe araye ngenhe help-eme apeke aletyekenhenge apeke angkeyeke Elders Council, Land Council or Aboriginal Medical Service. Unte apeke ahentye aneme angkeyeke tyerrty community renye mape-enge. Apmere-erlike aretyeke nhenhe-ke Reconciliation Action Plan akerte (RAP). RAP antyeme itne areme apmere mwerre-ke apeke apmere alphenhe mape-engele. Itne mername ante recognise inequalities layakenhe ante itne tyerrty arntarnte-aretyeke Aboriginal ante Torres Strait Islander tyerrty mape ante action apeke akngeteke nhenhenge mwerre mpwaretyeke.**

1. Nthankengtyele Tyerrty mape nhenhe-le aneme?

Mwerre kwenhe tyerrty angkentye angkeyeke culture-arlkekerte nhenhenge experience anetyehenge traumatic engtyele. Tyerrty yanhele anemeke. Unte tyewe anetyeknhe alphenhe mape-ke. Unte mwerre anetyeke supportive environment enge.

2. Tyerrty & Torres Strait Islander warrkene mape currently employed?

Itne kwenhe employ-eme ileme tyerrty ante Torres Strait Islander People. Aretyeke nthanketyele warrkene mape itne atneme itne warrkene awethe-ke areme warrke irreyeke. Pure irreyeke anetyeke questions mape-ke alayaketyeke tyerrty apeke warrke irreme yanhele itne help-emeleme. Rights ngkwinhe tereirryeke angkeyeke questions mape alayaketyeke. Itne apeke warrkene mape culture arntwe arteke atneme itne unteme ngenhe help-emeleme unto move in arrerlenga.

3. Unte-eme warrkene mape cultural training anthepe-atheme?

Warrkene mape aretyeke itne apeke cultural training mpwareke warrkenhe new one mape-ke ante itne apeke warrkene mape refresher training awethe mpwareme. Policy unteme anetyeke cultural respect warrkene ante amper-e-le aneme mape-ke. Layaketyeke racial conflict nhenhe akerte akngerre irreme-aketyenge.

4. Nhtakenhe unteme unto support-emeleyenhe cultural identity apmere nhenhe?

Unte layaketyeke routines iwenhe itne atneme nhenge itne apeke merne arlkweme akethenge or garden akerte merne putye-arenye akerte unto unto merne yanhe-ke angkeme. Important kwenhe aneme unto alayaketye National events NAIDOC week, Mabo Day ante National Sorry Day nhenge alengere itne celebrate-emeleme nhenhe-ke arlike local cultural significant events.

5. Nhtakenhe unto support-emeleme cultural identity apmere akethenge?

Unte active anetyeke community ngkwinhenge unto apeke ahentye. Support-emeleyeke akaetheli apeke anetyeke community ngkwinhenge ante warrkene-arlke ante transport provide-emeleyeke. Aretyeke apeke mane awethe aneme-aketyenge. Unte apeke young aneme aketyenge ante active tyerrty alpenhe mape-enge aretyeke support-emeleyeke young people mape.

6. Unte nthaketye recognise ante support-emeleme trauma nhenhe?

Warrkene mape trained anetyeke tyerrty support-emeleyeke tyerrty apeke nhenhenge rikerte irreke Institutional abuse, racism ante trauma nhenhe-arlke ngenhe apeke angkeke ngenge artwe mape-entyele, kin ante ante country ante supporteme-lyteke tyerrty culturally appropriate counselling services itne apeke ahenty. Artwork-arlke atnetyeke, pictuers, ante objects apmere atnekenhenge yanhele connect-emeleme culture ante spiritual wellbeing or flag, ante statement acknowledging apmere mwerre warrkene aretyeke culture anwernekenhe.

7. Nhtakenhe unto support-emeleme contact akwenge artwe ante tyewe mape-enge?

Kwenge artwe ante tyewe ngkwinhe ngenhe arteke alhetyeke. Check-emeleyeke

visiting hours tyerrty aletyehenge ngenhe aretyek aketheli-apeke anetyeke hours nhenhenge or overnight apeke. Unte apeke aretyeke ngkwenhe artwe /tyewe nhenhenge communicate or arrangements apeke mpwaretyeke care ngkwinhe-ke. Araye unteme apeke areme itne outdoor garden akerte anetyeke. Cook ante angkeye nyente apeke.

8. Nhtakenhe ayenge support anetyenhe ayaenge apeke rikerte irrerlenge arrangkwe irrenge?

Araye itnenhe-aye ngwenge artwe mape apetyeme apeke ngkwenhe anetyeke unto apeke rikerte irrerlenge. Araye itnenhe-aye itne apeke experience akert tyerrty help-emeleyeke apmere werne alpetyeke. Aboriginal Land Council help-emeleme funeral cost-eke itne aleme warrkene mape specific knowledge help awenhe ngkwenhe aneme.

9. Doctor iwenhe unteme aretyeke apetyehenhe?

Doctor kwenhe apetyetyekenhe ngenhe aretye itne Telehealth ampwareme. Nhenhe unteme Doctor-le diagnosis ngkwinhe mpwareme online-enge. Alayakenhe unteme Doctors mape-ele itne registered nurses mape ileme treatment mpwaretyeke, Important kwenhe aneme nurses arurthe atnetyeke ante warrke irreme. Doctor layaketyeke iwenhe akalty aneme Tyerrty-ke ante Torres Strait Islander health-eke or nhenge itne advice antheme.

10. Nhtakenhe itne health atyinhe arntarntereyenhe?

Law kwenhe aneme Registered Nurse anetyeke apmere-le 24/7. Unte aretye Nurses warrke irreme tyerrty mape mwerre arntarnte-retyeke. Araye nurse warrkene mape itne arurthe apeke yanhele aneme ante itne apeke mape arntarnte-reme.